

# Creative Problem Solving with Gwen Navarrete Klapperich



When problems arise at work, employees often panic, feel apprehensive about approaching the problem, or pass the problem on to someone else to solve. Yet the ability to creatively problem solve makes employees perceive problems as opportunities to harness and challenges to conquer.

This course will teach you to identify characteristics of an effective problem solver, challenge your go-to problem solving habits, inspire you to be more creative and give you a variety of diagrams to help you develop creative problem solving methods. As a result you will be able to overcome traditional thinking patterns, have more confidence in your ability to handle problems as they arise and be able to assess the impact of possible solutions.

## Course Objectives

Successful completion of this course will increase your ability to:

- Identify roadblocks that prevent creative thinking
- Develop creative attitudes and learn to see that all problems have opportunities
- Rediscover your creative ability
- Focus and direct creative efforts
- Overcome criticism and gain acceptance for new ideas
- Learn creative and effective techniques to recognize and identify problems
- Explore techniques for managing creative people
- Realize the significance of humor and how it impacts creativity

## Class Information

**Dates:** Thurs, Apr 13, 20 & 27, 2023

**Time:** 6:00 pm - 8:00 pm

**Location:** Zoom Virtual Session

**Tuition:** \$100.00

**Registration deadline is Apr 6, 2023**

- **Cancellations must be received by Apr 6, 2023**

**To register please notify your FEAH representative or email: [feahhawaii@gmail.com](mailto:feahhawaii@gmail.com)**

*Gwen Navarrete Klapperich, M.Ed., CPTD® is Chief Learning Consultant of Klapperich International Training Associates (KITA) LLC, a talent development consulting firm that specializes in employee training & development, diversity & inclusion initiatives, performance consulting, and health & safety training. She holds over 20 years of experience in training & development, customer service supervision, and quality assurance initiatives, and has worked in various industries such as retail, call centers, healthcare, government, hospitality, nonprofits, and continuing education. Gwen earned her CPTD® (Certified Professional in Talent Development) from the Association of Talent Development and holds a master's degree in education specializing in Training & Performance Improvement from Capella University. She has dedicated her career to helping adult learners reach their professional goals through effective job training.*



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